Guy Lawless

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Profile

Technical Leader with 19 years of progressive experience in the IT-Technology field – the past 11 managing systems in Telecom & Network operations. I am seeking new challenges and opportunities to innovate in a technology-focused company.

Work Experience

Senior Manager (Operations)
CenturyLink | Remote | 2016 – Current

Leader of multiple teams spanning a diverse array of technology. These teams are responsible for critical systems and applications supporting external customers, internal and external networks, public safety, and national security. Directly responsible for a capital budget of $2M and expense budget of nearly $5M.

Manager (Operations)
CenturyLink | Remote | 2013 – 2016

Leader of a team of 18 ICs managing full-stack systems infrastructure, virtual infrastructure, database, and datacenter facilities. Application administration supporting infrastructure tools (DR, backups, monitoring, etc.), CALEA, E-911, Citrix, and other telecommunications-specific applications.

Lead Engineer, Senior Engineer, Engineer II
CenturyLink | Remote | 2008 – 2013

Systems and application administrator responsible for full-stack infrastructure and SME-level support of critical applications. Managed large-scale systems projects with company-wide visibility.

Previous Employment
- **Florida Carriage Museum** | Operations Manager | 2005–2008
- **MMD Computer Center** | Operations Manager | 2002–2005
- **MFM Industries** | Network Administrator | 2001-2002
- **Emergency One** | Help Desk Supervisor | 1998-2000
- **America Online** | Web Developer & Support | 1997-1998

Skills & Proficiencies

Professional
Program & Project Management
Lean Six Sigma, Agile, Waterfall
Previously Held MCSE, MCSA, CCNA RCHSE, CCIE
Active Top Secret Clearance (DoJ)
Inactive Top Secret Clearance (DoD)

Technical
*NIX – Solaris, RHEL, CentOS, Debian
Windows – Windows Server 2000 – 2019
Database – MSSQL, Oracle, MySQL, Postgres
Development – PHP, Perl, SQL, PowerShell, Shell
Virtualization – VMWare, HyperV, KVM, Oracle
Access – Citrix XenApp, RDM, Bastions / JumpServer
Telecom – VoIP, SS7, E-911, CALEA, EMS, LNP, SBCs

References

Provided upon request.